

## 1. What is the National Cancer Screening Register?

The National Cancer Screening Register (NCSR) is a national electronic infrastructure that collects, analyses and reports information about the screening history of participants in the National Bowel Cancer Screening Program (NBCSP/Program) and National Cervical Screening Program (NCSP).

## 2. What is this Quick Start Guide for?

This Quick Start Guide is to support healthcare providers to understand and access the information they require as well as submit information to the Register.

## 3. How do I know if a patient is a participant of the National Bowel Cancer Screening Program?

Program participants are aged between 50-74 years and have entered the Program via completing the home test kit mailed to their home. If you, or your patient are unsure whether they are a participant of the NBCSP, you can contact the NCSR on **1800 627 701**. If you think your patient would benefit in participating and would like to know if they are eligible, or would like to help them order a kit, please contact the Register.

## 4. How do I get my patient's results or record?

If your patient has nominated you as their healthcare provider, their pathology results will be sent to you electronically or via letter. You can also contact the pathology laboratory, Sonic Healthcare, directly on the HCP dedicated number: **1800 957 177**. The sonic help line for participants is **1800 930 998**. (M-F 09:00-19:00 local time).

## 5. How do you check my identity?

As a guide, we may ask for the following information to authenticate you:

- Your full name (first name/last name)
- Clinic name and phone number (not your direct line)
- Medicare Provider Number/s or Register Identifier number

If you do not have a Medicare Provider Number or Register Identifier number, visit [www.ncsr.gov.au/RegisterAccess](http://www.ncsr.gov.au/RegisterAccess)

to view the process for healthcare providers who require access to participant data through the NCSR.

## 6. How do I manage my patient's participation in the National Bowel Cancer Screening Program?

The following forms help manage your patient's participation in the NBCSP:

1. Nominate a healthcare provider
2. Appoint a personal representative (a patient's HCP can be their personal representative)
3. Request to defer participation
4. Request to opt out for the Program
5. Update personal details eg. address, pseudonym

You can locate forms on the NCSR website: [www.ncsr.gov.au](http://www.ncsr.gov.au). Alternatively, you can call us on **1800 627 701**.

## 7. How do I report to the Register?

You report to the Register via submitting the **GP Assessment Report**. Printable and smart forms can be found on the [www.ncsr.gov.au](http://www.ncsr.gov.au) website.

Please do not submit photocopied forms as the scanning software will not be able to read them. If you must photocopy blank forms, please increase the darkness of the photocopy.

## 8. How will I receive information to follow up a patient?

We will provide you with follow up reminders for participants of the NBCSP. This includes mail out of routine reminder and follow up correspondence, as well as reminder calls where required.

## 9. How will I receive information to follow up a patient?

Yes. Until 2020, the healthcare or pathology provider will be entitled to an information payment when the colonoscopy section or pathology section of the report is correctly completed and lodged with the NCSR. However, in 2020, payments for program forms will conclude. Learn more about changes to [information payments](#).

## 10. Where do I go for more general information?

For more information on the NBCSP, please visit [www.cancerscreening.gov.au/bowel](http://www.cancerscreening.gov.au/bowel) or call **1800 118 868**.

For more information on the NCSR, please visit [www.ncsr.gov.au](http://www.ncsr.gov.au) or contact us on **1800 627 701**.

